



INSTITUT JANTUNG NEGARA
National Heart Institute

We are looking for a suitable and qualified candidate for the following position:

QUALITY ASSURANCE NURSE

QUALITY MANAGEMENT DEPARTMENT

Responsibilities

- Receive & triage incident within 24 hours, follow up investigation report within 14 days and develop casual statement for closure within 30 working days.
- Coordinate with compliance audit on the proposed corrective and preventive action.
- Prepare statistic and quality report on patient safety event and sentinel event for Management Committee, Audit Risk & Compliance Committee and Board of Directors.
- Assist to identify areas for improvement by reviewing process flow, initiate improvement with the respective departments using quality methodology (e.g. PDSA, RAC, FMEA) and follow up on its progress.
- Assist in data validation for new quality measures to ensure data collection are reliable and valid.
- Perform other task assigned by the management.

Requirements

- Possess Bachelor Degree in Nursing
- IHI Open School Basic Certificate in Quality and Safety
- Preferably IHI certified Professional in Patient Safety
- Knowledgeable on hospital accreditation (Joint Commission International Standards, Malaysian Society for Quality in Healthcare).
- Good communication and interpersonal skills.
- Possess at least 5 years of working experience in healthcare industry.

Closing Date

28th June 2021

**Talent Acquisition Unit
Human Capital & Organizational Development**

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**Note: All unsuccessful applications shall not be retained in our database.
Only SHORTLISTED candidates will be contacted.**