



INSTITUT JANTUNG NEGARA  
National Heart Institute

**We are looking for suitable and qualified candidate for the following position:**

## **QUALITY ASSURANCE NURSE QUALITY MANAGEMENT DEPARTMENT**

### **Responsibilities**

- Monitor patient safety event online reporting and conduct compliance audit on the proposed corrective and preventive actions.
- Prepare statistics and patient safety event report for the Management.
- Identify areas for improvement by reviewing process flow, initiate improvement with the respective departments using quality methodology (e.g. PDSA, RCA, FMEA) and to follow up on its progress.
- Conduct data validation for new quality measures to ensure data collection are reliable and valid.
- Provide education and training on patient safety event.
- Coordinate hospital-wide accreditations activities and support the respective department working towards certification.
- Provide administrative support.
  - Priorities and ensure reports and correspondence are dealt with efficiently and promptly.
  - Filing, preparation, collation and distribution of supportive documentation, note and correspondence.

### **Requirements**

- Bachelor Degree in Nursing and 5 years' experience in healthcare
- Knowledge with hospital international and national accreditations (Joint Commission International Standards, Malaysian Society for Quality in Healthcare)
- Good problem-solving skills, critical thinking, and conceptual thinking abilities.
- Self-motivated and ability to handle multiple/diverse tasks.
- Good interpersonal, oral, and written communication skills.
- Competent with Microsoft Office (Excel, Word, Access, PowerPoint, Publisher)

### **Closing Date**

30<sup>th</sup> June 2022

**Talent Acquisition Unit  
Human Capital & Organizational Development**

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**Note: All unsuccessful applications shall not be retained in our database.  
Only SHORTLISTED candidates will be contacted.**