

4.9 million *The Best in Treatment, The Best in Care*

IJN was established in August 1992. For almost 30 years now, we have been delivering advanced standards of care for adult and paediatric cardiovascular patients and have treated some **4.9 million patients to date** (as of Dec 2020).

Recognised as one of the leading cardiovascular and thoracic health centres in the region, IJN proudly serves as *Malaysia's premier cardiac centre* and *referral centre*.

Led by a team of highly qualified and exceptionally skilled doctors, consultants and surgeons in various specialities, we provide the full range of cardiac services. Our clinicians and surgeons are complemented by a complete team of allied health personnel, supported by the most up-to-date medical and diagnostic technology.

Keeping abreast with the latest innovation, techniques and medical research and findings, our dedicated team brings you the best care possible for all things related to the heart. We are also committed to various training programmes, research and development activities and collaborations with international medical establishments.

IJN remains steadfast in its commitment to *deliver only the best*.



Getting Your Medication Is Easy at IJN

As the premier cardiac care centre in Malaysia, IJN focuses on providing the best medical care and treatment supported by excellent services.

Our care and service for our patients do not stop when they are discharged, as many IJN patients continue to fill their prescriptions with us.

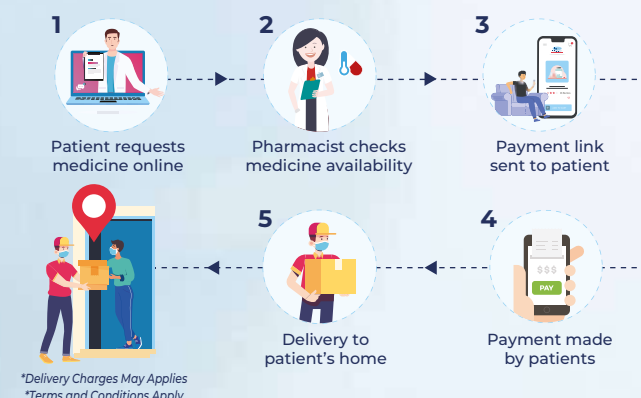
Your Safety Is Our Priority

In these times of the pandemic, IJN understands patients' concerns about exposure to the public and the need for physical distancing, especially within the hospital setting. We aim to ensure patient safety by reducing time spent in IJN and minimizing the risks of COVID-19 infection.

We have various services for filling prescriptions: Medicine Home Delivery (MHD), Drive-Thru Medicine & Medicine Lockers (MEDiLoC).

Medicine Home Delivery (MHD)

HOW DOES MHD WORK?



YOU STAY AT HOME, WE DELIVER TO YOU

Go to the IJN website at <https://secure.ijn.com.my/COVID19MHD/>

Here you fill in the form and submit the request to refill your prescription. Please take note that refrigerated items (e.g. insulin), medication in liquid form (e.g. syrups or lotions) and pressurized canisters (e.g. inhalers), are not eligible for postage. Please ensure you receive a "THANK YOU" notification on the same screen once you click on the "Submit" button. Your medication will be delivered within 10 working days after request is received.



Drive-Thru Medicine :

HOW DOES DRIVE-THRU PHARMACY WORK?



WORRIED ABOUT PARKING ISSUES?

Patients can opt for this service to reduce the time spent in IJN. Snap a photo of your prescription and send it to the IJN Pharmacy WhatsApp Number 019-2600570. Within three working days, you will receive a WhatsApp notification on the collection time (and payment if applicable). Head for the IJN Pharmacy Drive-Thru point to collect your medication. Patients need to bring a guarantee letter (if applicable), IJN appointment card (with patient MRN for identification) and a cooler bag for those collecting insulin or other cold-chain medication.

Medicine Locker (MEDiLoC) :



TOO BUSY FOR MEDICINE COLLECTION DURING THE DAYTIME?

Patients can opt for MEDiLoC, which allows you to collect your medication throughout the day. To request this option, snap a picture of your prescription and send it to the IJN Pharmacy WhatsApp Number 019-2600570. You will receive a WhatsApp message with information about your collection day and an SMS notification with the locker passcode within three working days. Medication must be collected within 48 hours. The Medicine Locker (MEDiLoC) is located on the Ground Floor of IJN, behind the main lobby.

How does MEDiLoC work?

